

Appendix 4C to Repbudmon
Clinic Feedback Results 1 November 2011 to 31 January 2012
Banes (Guildhall) 16 - 11 - 11
South Glos (Thornbury) 23 - 11 - 11

	56	No.	%
Were your questions answered to your full satisfaction?	5	48	86%
	4	8	14%
	3	0	0%
	2	0	0%
	1	0	0%
Was the member of staff who dealt with you helpful and polite?	5	52	93%
	4	4	7%
	3	0	0%
	2	0	0%
	1	0	0%
Do you feel your appointment provided enough time to adequately resolve your query?	Yes	56	100%
	No	0	0%
How do you rate the venue?	5	30	54%
	4	16	29%
	3	7	12%
	2	2	3%
	1	1	2%
Were you afforded sufficient privacy during your appointment?	Yes	56	100%
	No	0	0%
	No response	0	0%
If you had further questions and we held a Clinic at this venue again would you attend?	Yes	52	93%
	No	4	7%
	No response	0	0%
Was this location convenient for you?	Yes	49	88%
	No	7	12%



